

18th March 2020

Important Update : Changes in Way We Work

Dear Service Users

These are unsettling times and the situation around the Covid-19 emergency will change over time. **HERE IS SOME IMPORTANT INFORMATION.** Please take the time to read this as we work to maintain essential services.

Personal Care Supports

We will assess Service Users [using the HSE criteria] and we will prioritise Service Users who need personal care and live alone.

As day services close there may be a request for additional supports. Where we can we will provide these but will review this daily. If we need to, we will recall and reallocate staff to essential care.

Social Support

We will maintain our contact with you.

At the moment all PA staff will be instructed to offer your social session in your home or remotely. You must practice social distancing.

If you need shopping food, pet food, medicines etc the PA will support you or will go on your behalf.

IF YOU ARE AT ALL UNWELL or ANYONE IN YOUR HOME IS UNWELL

1. Self Isolate
2. Call your GP
3. Follow HSE advise
4. Please call us, call your PA or call the office. PA's should not come to your home until you are better

REGULAR UPDATES

We are sending regular updates by text and posting these on our website www.corkcil.ie . If you have a difficulty in accessing emails or text call us, we will help. Please help us keep the Cork CIL services working safely.

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