

12th June 2020

Covid-19 Phase 2

Dear Service User,

We hope you are well and are managing in these strange times. Lockdown, cocooning and self-isolation has reduced the spread of Covid-19 but the restrictions have affected the way we live and work. It may have affected your PA service. As the restrictions slowly ease and we move into Phase 2 many of you want to get out and about and are wondering what support you can expect from Cork CIL and your PA.

Covid -19 has not gone away. The new normal is very different with the need to stay safe, reduce risk, socially distance, queue to get in and out of shops or make appointment for things we could previously just turn up for. Cork CIL staff will listen to Service Users requests and link with you and our PA's to plan if and how your individual service can safely evolve in response to the easing of restrictions in Phase 2.

Unfortunately, we cannot just revert to the pre-Covid -19 way of working. Changes must be planned, and we must ensure that we are assessing, managing and reducing the risk to you and to staff.

As we move forward, Cork CIL will be observing all the Government guidelines and recommendations and we will require you to do this as well when you are with a Cork CIL PA. This will include maintaining social distancing, hand hygiene, cough and sneeze etiquette and the wearing of face masks/face covering. If face masks/face coverings are required by you, you must provide these yourself.

Everyone is different and every service is different. We are asking you to talk to a Co-ordinator or your PA and tell us what you would like. I am asking that you are patient. Your PA has been told that they cannot introduce new changes in the way they work until they are authorised to do so. Other agencies may work differently and whilst we all learn from each other we must act safely.

Cork CIL has published Covid-19 Practice Guidelines. We are adding to these all the time and most recently developed Phase 2 Practice Guidelines for staff. These are available for you to see online at www.corkcil.ie

We are slowly moving toward the new normal way of working. Please talk to us and tell us what you would like to try to get from your service as restrictions ease.

Yours Sincerely,

Pat Beirne
Manager Cork CIL