



Cork CIL Travel Club Update August 2020

The **Covid-19** emergency interrupted the Cork CIL Travel Club and the service was temporarily suspended. As restrictions slowly ease, we are working to resume a Travel Club service if we can do so safely. This service will be limited to begin with.

IMPORTANT CHANGES TO THE SERVICE - 2020

Cork CIL Travel Club has available 1-one wheelchair accessible vehicle. This is the smaller Peugeot van. For your safety and the safety of the Driver this vehicle has been fitted with a cough screen. This keeps the driver and passenger compartments separate. The vehicle has also been professionally valeted and sanitised.

A limited Travel Club will be available from Monday 17th August 2020

To book please call Joe on 087-102-3530 between 11.00 and 15.00.

There may be short notice or same day availability call and check

The Changes

- We can only accommodate **1-one non wheelchair [foot]** passenger. There is one seat so this passenger will have to travel alone
- We will only be able to carry **1-one** wheelchair user (depending on the size of the chair) at a time. One other passenger may travel in the rear with you. This should be a person **from the same household only**
- No passengers **at all** may travel in the driver's cab
- A guide or assist dog may travel in the rear with you if they can be safely harnessed
Dogs may not travel on the seat
- We will need to log your journey start and finish time

Health & Well- Being

When you book your journey and when you are collected, we will ask you to confirm that you and all members of your household are well.

- You must not travel if you or anyone in your household has tested positive for Covid-19
- You must not travel if you or anyone in your household have been tested for Covid-19 and are waiting for the result
- You must not travel if you or anyone in your household have any even mild symptoms of Covid-19
- If there is a possibility that you may become suddenly unwell e.g. if you can have a sudden seizure and you cannot travel alone, the travel club vehicle is not suitable at this time



Covid -19 Requirements

In line with current Government guidelines:

- You will be required to wear face covering all the time when in the vehicle. You will need to provide these
- The driver will be wearing a face mask
- You may not eat, drink, smoke or vape in the vehicle
- Any shopping or luggage must be able to fit in the vehicle with you it cannot be carried in the drivers cab
- It is recommended that you have hand sanitiser with you and sanitise your hands when you leave the vehicle
- The driver will clean the vehicle between each passenger. This will add time to each journey and means that we cannot offer as many journeys in a day

We will remind you of these changes when you make a booking

Booking the Travel Club – Changes

- As we have reduced capacity, we will prioritise requests for medical therapeutic and other essential appointments
- If you have a confirmed hospital appointment, we will schedule this in advance but will confirm the journey with you 48 hours ahead
- We **will not take any routine bookings more than 1-one week in advance** [no exceptions]
- If you need to cancel your journey, we need at least 24 hours' notice
- Late cancellation will have to be charged
- We will try respond to short notice same day requests if we have capacity call the Travel Club Organiser Joe- 087 102 3530
- Journeys can no longer be booked through the CIL Office number

Contributions to Travel Club

- The travel club is not funded, and your contributions are essential for it to continue. An additional €1.00 contribution for each single journey will be required
- Contactless payment is preferred, and we are arranging this facility
- If you have the correct fare contribution for your journey you can use cash, but we cannot handle change
- If neither of these options is suitable not, we will send you a bill at the end of the month

KEEPING SAFE



Cork Centre for Independent Living Limited

Covid -19 has not gone away. It is essential that we all follow the guidelines of social distancing, cough and sneeze etiquette, hand hygiene. It is requirement that we all wear face coverings on public transport, in shops and other enclosed spaces where social distancing cannot be maintained.

There is always the possibility that Government can impose local lockdowns or tighter restrictions; Cork CIL will comply with these.

Pat Beirne General Manager Cork CIL